



## **Transformational Leadership Development Program (TLDP)**

For more information or to enroll contact;

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Week 1		
Day	Topic	Topic Outcomes (By the end of the session, the learner should be able to:)
Day 1	Introduction to Leadership	What exactly is leadership? How do famous leaders define leadership? What is your definition of leadership?
	Leadership vs Management	
	Essential skills of a leader	
	Leadership Styles	
Day 2	Personal SWOT analysis	A practical session for determining your Strengths, Weaknesses, Opportunities and Threats in view of your goals.
	Personality assessment	
	Emotional Intelligence and performance	
	Building and sustaining a memorable personal brand	
Day 3	The art of networking	
	Powerful and Effective Communication	⊗ Refining your communication to influence and lead people
	Superior motivation techniques	How well do you charge people for superior performance?     Learn the skills you need to transform your team into exceptional performers
	Effective performance management	
	Turning difficult people into your best performers	
Day 4	Using effective delegation to develop other leaders	Great leaders are defined not by the number of followers they have, but the number of other leaders that they develop.
	The art of leadership coaching	According to a Google survey, coaching is the skill that contributes the most to a leader's success. Learn how to use coaching as a leadership style

Week 2		
Day	Topic	Topic Outcomes (By the end of the session, the learner should be able to:)
Day 1	Financial Management and Customer Orientation	<ul> <li>         ⊗ Financial Health for your Organization</li> <li>         ⊗ Effective Financial Management</li> <li>         ⊗ What is Industry Analysis?</li> <li>         ⊗ Introducing the Marketing Plan</li> <li>         ⊗ Overview of Marketing management</li> <li>         ⊗ Creativity for Customer Satisfaction</li> <li>         ⊗ Gaining Customer Satisfaction Edge</li> </ul>
Day 2	Strategic Leadership and Organizational Culture	<ul> <li>Strategic Leadership</li> <li>Effective Organizational Leadership</li> <li>People management Skills</li> <li>Performance Management</li> <li>Innovation and Technology</li> <li>Types of Innovations</li> <li>Sources of Innovations</li> <li>Avoiding Micromanagement</li> <li>Organizational Culture and values</li> <li>Ethics and Integrity</li> </ul>
Day 3	Skills of Highly Impactful Leaders	<ul> <li>∅ Decision Making</li> <li>∅ Shared Vision</li> <li>∅ Goal Setting</li> <li>ℚ Conflict Management</li> <li>∅ Knowledge Management</li> <li>∅ Dealing with difficult people</li> <li>∅ Conflict Management</li> <li>∅ Emotional intelligence</li> </ul>
Day 4	Managing your own performance	<ul> <li></li></ul>
	Motivation in the workplace	<ul> <li>Herzberg's Motivational Theory</li> <li>Tailoring motivation ideas to individual team members</li> <li>How to manage conflict?</li> <li>Working with different types of personalities</li> <li>What to do when a problem arises?</li> <li>Listening and questioning skills</li> </ul>
	Managing team performance	<ul> <li>Characteristics of performance management</li> <li>Business plan</li> <li>Assessing your current situation</li> <li>You and the business plan</li> <li>Getting productivity through people</li> <li>The importance of strategic goal setting</li> </ul>